What They Didn’t Tell You about Knowledge Management

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Preface

A myriad of books have been published on knowledge management over the years. Yet very few provide practical guidance to information and library science professionals to make knowledge management (KM) a success in their organizations.

This book strives to accomplish this goal. It is a concise guide based on many years of experience in the knowledge management field. It is intended for information and library science professionals, managers, business executives, knowledge management professionals, human capital officers, IT professionals, HR (human resources) managers, and students/educators/practitioners interested in KM.

In developing this book, I tried to address the typical questions and issues facing information and library science professionals as they embark on their KM journey. I had many of the same questions when I began my KM adventure, and over the years I have been able to apply the lessons I’ve learned (which are contained in this book) to ensure my organization’s KM success.

I hope you enjoy reading the book as much as I enjoyed writing it. Have fun!
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